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| APPLICATION NO. | FILING DATE | FIRST NAMED INVENTOR | ATTORNEY DOCKET NO. | CONFIRMATION NO. |
| 10/784,663 | 02/23/2004 | Andrew J. Vilcauskas JR. | KLR/KAR:8096.0010 | 2280 |
| 152 CHERNOFF, V | 7590 / 05/08/2007 VILHAUER, MCCLUNG & | & STENZEL | EXAMINER | |
| 1600 ODS TOWER | | | WASSUM, LUKE S | |
| 601 SW SECO PORTLAND. | OND AVENUE OR 97204-3157 | | ART UNIT | PAPER NUMBER |
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Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

| | Application No. | Applicant(s) | | | |
|--|---|--|--|--|--|
| | 10/784,663 | VILCAUSKAS ET AL. | | | |
| Office Action Summary | Examiner | Art Unit | | | |
| | Luke S. Wassum | 2167 | | | |
| The MAILING DATE of this communication appears on the cover sheet with the correspondence address Period for Reply | | | | | |
| A SHORTENED STATUTORY PERIOD FOR REPLY WHICHEVER IS LONGER, FROM THE MAILING DA - Extensions of time may be available under the provisions of 37 CFR 1.13 after SIX (6) MONTHS from the mailing date of this communication. - If NO period for reply is specified above, the maximum statutory period w - Failure to reply within the set or extended period for reply will, by statute, Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b). | ATE OF THIS COMMUNICATION 36(a). In no event, however, may a reply be tim vill apply and will expire SIX (6) MONTHS from cause the application to become ABANDONE | N. hely filed the mailing date of this communication. D (35 U.S.C. § 133). | | | |
| Status | | | | | |
| 1) Responsive to communication(s) filed on 23 Fe | ebruary 2007. | • | | | |
| 2a) This action is FINAL . 2b) ☐ This | This action is FINAL . 2b)⊠ This action is non-final. | | | | |
| • | ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is | | | | |
| closed in accordance with the practice under E | x parte Quayle, 1935 C.D. 11, 45 | 33 O.G. 213. | | | |
| Disposition of Claims | • | | | | |
| 4)⊠ Claim(s) <u>19-24,26-34 and 36-41</u> is/are pending in the application. | | | | | |
| 4a) Of the above claim(s) is/are withdrawn from consideration. | | | | | |
| 5) Claim(s) is/are allowed. | | | | | |
| 6) Claim(s) <u>19-24,26-34 and 36-41</u> is/are rejected | | | | | |
| 7) Claim(s) is/are objected to. | • | | | | |
| 8) Claim(s) are subject to restriction and/or | election requirement. | | | | |
| Application Papers | | | | | |
| 9)☐ The specification is objected to by the Examine | • | | | | |
| 10)⊠ The drawing(s) filed on <u>23 February 2004</u> is/are: a)⊠ accepted or b)□ objected to by the Examiner. | | | | | |
| Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a). | | | | | |
| Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d). | | | | | |
| 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152. | | | | | |
| Priority under 35 U.S.C. § 119 | | | | | |
| 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). | | | | | |
| a) ☐ All b) ☐ Some * c) ☐ None of: 1. ☐ Certified copies of the priority documents have been received. | | | | | |
| 2. Certified copies of the priority documents have been received in Application No | | | | | |
| 3. Copies of the certified copies of the priority documents have been received in this National Stage | | | | | |
| application from the International Bureau | • | | | | |
| * See the attached detailed Office action for a list of the certified copies not received. | | | | | |
| | | | | | |
| Attachment(s) | | | | | |
| 1) Notice of References Cited (PTO-892) 4) Interview Summary (PTO-413) | | | | | |
| 2) Notice of Draftsperson's Patent Drawing Review (PTO-948) 3) Information Disclosure Statement(s) (PTO/SB/08) Paper No(s)/Mail Date 5) Notice of Informal Patent Application | | | | | |
| Paper No(s)/Mail Date 6) U Other: | | | | | |

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DETAILED ACTION

Response to Amendment

- 1. The Applicants' amendment, filed 23 February 2007, has been received, entered into the record, and considered.
- 2. As a result of the amendment, claims 20-23, 26 and 30-33 have been amended, claims 25 and 35 have been canceled, and new claims 40 and 41 have been added.

 Claims 20-24, 26-34 and 36-41 are now presented for examination.

The Invention

3. The claimed invention is drawn to a method of presenting advertisements in a computer system through the use of popunder windows. Alternative claimed embodiments are implemented in other media, such as a PDA, telephone, television and radio.

Priority

4. The Applicants' claim to domestic priority under 35 U.S.C. § 120 as a divisional application based upon application 09/866,425, filed 24 May 2001, which claims priority under 35 U.S.C. § 119(e), to provisional application 60/207,698, filed 26 May 2000, is

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acknowledged. Since the subject matter of the parent provisional application encompasses that of the instant application and claims, a priority date of 26 May 2000 is hereby established.

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Double Patenting

- 5. In view of the Applicants' amendments to the claims, the pending double patenting claim rejections under 35 U.S.C. § 101 are withdrawn.
- 6. The nonstatutory double patenting rejection is based on a judicially created doctrine grounded in public policy (a policy reflected in the statute) so as to prevent the unjustified or improper timewise extension of the "right to exclude" granted by a patent and to prevent possible harassment by multiple assignees. A nonstatutory obviousness-type double patenting rejection is appropriate where the conflicting claims are not identical, but at least one examined application claim is not patentably distinct from the reference claim(s) because the examined application claim is either anticipated by, or would have been obvious over, the reference claim(s). See, e.g., *In re Berg*, 140 F.3d 1428, 46 USPQ2d 1226 (Fed. Cir. 1998); *In re Goodman*, 11 F.3d 1046, 29 USPQ2d 2010 (Fed. Cir. 1993); *In re Longi*, 759 F.2d 887, 225 USPQ 645 (Fed. Cir. 1985); *In re Van Ornum*, 686 F.2d 937, 214 USPQ 761 (CCPA 1982); *In re Vogel*, 422 F.2d 438, 164 USPQ 619 (CCPA 1970); and *In re Thorington*, 418 F.2d 528, 163 USPQ 644 (CCPA 1969).

A timely filed terminal disclaimer in compliance with 37 CFR 1.321(c) or 1.321(d) may be used to overcome an actual or provisional rejection based on a nonstatutory double patenting ground provided the conflicting application or patent either is shown to be commonly owned with this application, or claims an invention made as a result of activities undertaken within the scope of a joint research agreement.

Effective January 1, 1994, a registered attorney or agent of record may sign a terminal disclaimer. A terminal disclaimer signed by the assignee must fully comply with 37 CFR 3.73(b).

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7. Claims 20, 26, 30 and 36 are provisionally rejected on the ground of nonstatutory

obviousness-type double patenting as being unpatentable over claims 26, 27, 36 and 37

of copending Application No. 09/866,425. Although the conflicting claims are not

identical, they are not patentably distinct from each other because the differences, such

as whether a foreground window obscures a background window, are inherent in the

nature of a window as a foreground and/or background window, said terms being

given their customary and ordinary meaning in the art.

This is a <u>provisional</u> obviousness-type double patenting rejection because the

conflicting claims have not in fact been patented.

Claim Objections

8. Claim 40 is objected to because of the following informalities: in limitation (c),

the term 'post session' is used without a hyphen, inconsistent with its use throughout

the claims.

Appropriate correction is required.

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Claim Rejections - 35 USC § 103

- 9. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 10. The factual inquiries set forth in *Graham* v. *John Deere Co.*, 383 U.S. 1, 148 USPQ 459 (1966), that are applied for establishing a background for determining obviousness under 35 U.S.C. 103(a) are summarized as follows:
 - 1. Determining the scope and contents of the prior art.
 - 2. Ascertaining the differences between the prior art and the claims at issue.
 - 3. Resolving the level of ordinary skill in the pertinent art.
 - 4. Considering objective evidence present in the application indicating obviousness or nonobviousness.
- 11. This application currently names joint inventors. In considering patentability of the claims under 35 U.S.C. 103(a), the examiner presumes that the subject matter of the various claims was commonly owned at the time any inventions covered therein were made absent any evidence to the contrary. Applicant is advised of the obligation under 37 CFR 1.56 to point out the inventor and invention dates of each claim that was not commonly owned at the time a later invention was made in order for the examiner to

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consider the applicability of 35 U.S.C. 103(c) and potential 35 U.S.C. 102(e), (f) or (g) prior art under 35 U.S.C. 103(a).

12. Claims 20-41 are rejected under 35 U.S.C. 103(a) as being unpatentable over Werkhoven (International Publication WO 1999/59097) in view of Landsman et al. (U.S. Patent Application Publication 2003/0004804).

- 13. Regarding claim 20, **Werkhoven** teaches a system for Internet advertising for use in a media capable of simultaneously maintaining a foreground window and at least one background window and capable of displaying plural browsers, each in a selective one of said foreground window and a said background window, said browsers for selectively browsing the Internet substantially as claimed, said system comprising:
 - a) a script handler (see disclosure that the system is implemented in a browser scripting language such as JavaScript, page 3, lines 3-4) that invokes a post-session procedure in a first browser, said post-session procedure opening a second browser in a said background window while said first browser is simultaneously displayed in said foreground window, said first browser in

said foreground window obscuring at least a portion of said second browser in said background window (see disclosure that the advertisement is loaded into a background window, page 3, lines 8-10; see also step 3 in drawing Figure 1); wherein

- b) an advertisement is loaded into said second browser while said second browser is in a said background window (see step 4 in drawing Figure 1); and wherein
- c) said first browser is moved to a said background window and said second browser is moved to a foreground window obscuring at least a portion of said first browser (see disclosure that upon loading, the ad is brought to the foreground and "played", page 4, lines 4-5; see also steps 5 and 6, drawing Figure 1).

Werkhoven does not explicitly teach a system including an event handler that receives from an Internet address a link to an advertisement to be loaded into the second browser.

Landsman et al., however, teaches a system wherein an event handler receives from an Internet address a link to an advertisement to be loaded into the second

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browser (see disclosure that a referring page has an 'advertising tag' embedded therein, which transparently downloads advertising files originating from an advertisement management system residing on a third party advertising server, paragraphs [0036] and [0037]).

It would have been obvious to one of ordinary skill in the art at the time of the invention to receive links to advertisements for downloading to a second browser, since this would preclude the need to embed advertisements in HTML files in a web page, which would likely provide considerable economies to advertisers in saved labor, time and cost in terms of both inserting advertisements into web pages and later changing any of those advertisements (see paragraphs [0019] and [0033]).

Werkhoven additionally does not explicitly teach a system including an event handler which monitors a click-stream and moves the second browser from the background to the foreground in response to a view triggering event.

Landsman et al., however, teaches a system including an event handler which monitors a click-stream (defined in paragraph [0133] as any user-initiated transition to a new content page, whether it is a mouse click, key depression or history state change)

and displays advertisements in response to a view triggering event (see disclosure of an agent that monitors a click-stream generated by a user, and in response to a user-initiated action which instructs the client browser to transition to a next successive content web page, displays a downloaded advertisement (see paragraph [0038] and [0109].

It would have been obvious to one of ordinary skill in the art at the time of the invention to only display the advertisement (by moving the second browser from the background to the foreground) in response to a view triggering event, since this would display the advertisement 'interstitially', in an interval of time that occurs after a user has clicked on a hot-link displayed by a browser to retrieve a desired web page but before the browser has started rendering that page (see paragraphs [0016] and [0017]), and because interstitial play advantageously permits previously downloaded content rich advertisements to be played through the browser without adversely affecting communication link bandwidth then available to the client browser (see paragraph [0038]), and furthermore because employing a user click-stream to trigger play of downloaded advertisements frees the user, for receiving advertising, of any need either to undertake any affirmative action, other than normal web browsing, or to learn any

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new procedure, thus advantageously imposing no added burden on the user (see paragraph [0039])

- 14. Regarding claim 30, **Werkhoven** teaches a post-session advertising method for use in a media capable of simultaneously maintaining a foreground window and at least one background window and capable of displaying plural browsers, each in a selective one of said foreground window and a said background window substantially as claimed, said method comprising the steps of:
 - a) embedding post-session instructions into a first browser displayed in a said foreground window (see disclosure of three methods of embedding JavaScript instructions into a web page, page 5, lines 1-15);
 - b) said post-session procedure opening a second browser in a said background window while said first browser is simultaneously displayed in said foreground window, said first browser in said foreground window obscuring at least a portion of said second browser (see disclosure that the advertisement is loaded into a background window, page 3, lines 8-10; see also step 3 in drawing Figure 1);

c) loading said advertisement into said second browser while said second browser is in a said background window (see step 4 in drawing Figure 1); and

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d) moving said first browser to a said background window and said second browser is moved to a foreground window obscuring at least a portion of said first browser (see disclosure that upon loading, the ad is brought to the foreground and "played", page 4, lines 4-5; see also steps 5 and 6, drawing Figure 1).

Werkhoven does not explicitly teach a method wherein said post-session instructions receive from an Internet address a link to an advertisement to be loaded into the second browser.

Landsman et al., however, teaches a method wherein said post-session instructions receive from an Internet address a link to an advertisement to be loaded into the second browser (see disclosure that a referring page has an 'advertising tag' embedded therein, which transparently downloads advertising files originating from an advertisement management system residing on a third party advertising server, paragraphs [0036] and [0037]).

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It would have been obvious to one of ordinary skill in the art at the time of the invention to receive links to advertisements for downloading to a second browser, since this would preclude the need to embed advertisements in HTML files in a web page, which would likely provide considerable economies to advertisers in saved labor, time and cost in terms of both inserting advertisements into web pages and later changing any of those advertisements (see paragraphs [0019] and [0033]).

Werkhoven additionally does not explicitly teach a method including an event handler which monitors a click-stream and moves the second browser from the background to the foreground in response to a view triggering event.

Landsman et al., however, teaches a method including monitoring a click-stream (defined in paragraph [0133] as any user-initiated transition to a new content page, whether it is a mouse click, key depression or history state change) and displays advertisements in response to a view triggering event (see disclosure of an agent that monitors a click-stream generated by a user, and in response to a user-initiated action which instructs the client browser to transition to a next successive content web page, displays a downloaded advertisement (see paragraph [0038] and [0109].

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It would have been obvious to one of ordinary skill in the art at the time of the invention to only display the advertisement (by moving the second browser from the background to the foreground) in response to a view triggering event, since this would display the advertisement 'interstitially', in an interval of time that occurs after a user has clicked on a hot-link displayed by a browser to retrieve a desired web page but before the browser has started rendering that page (see paragraphs [0016] and [0017]), and because interstitial play advantageously permits previously downloaded content rich advertisements to be played through the browser without adversely affecting communication link bandwidth then available to the client browser (see paragraph [0038]), and furthermore because employing a user click-stream to trigger play of downloaded advertisements frees the user, for receiving advertising, of any need either to undertake any affirmative action, other than normal web browsing, or to learn any new procedure, thus advantageously imposing no added burden on the user (see paragraph [0039])

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15. Regarding claim 40, **Werkhoven** teaches a system for Internet advertising for use in a media capable of simultaneously maintaining a foreground window and at least

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one background window and capable of displaying plural browsers, each in a selective one of said foreground window and a said background window, said browsers for selectively browsing the Internet substantially as claimed, said system comprising:

- a) a script handler (see disclosure that the system is implemented in a browser scripting language such as JavaScript, page 3, lines 3-4) that invokes a post-session procedure in a first browser, said post-session procedure opening a second browser in a said background window while said first browser is simultaneously displayed in said foreground window, said first browser in said foreground window obscuring at least a portion of said second browser in said background window (see disclosure that the advertisement is loaded into a background window, page 3, lines 8-10; see also step 3 in drawing Figure 1); wherein
- b) an advertisement is loaded into said second browser while said second browser is in a said background window (see step 4 in drawing Figure 1); and wherein
- c) said post-session instructions are free from instructions moving said second browser to a said foreground window that obscures any portion of said first browser (see disclosure that the content loaded in the second browser [i.e., popup window] can itself be responsible for bringing itself to the front

when loaded, meaning by implication that the post-session instructions, which are executed in the first browser, are free from instructions moving said second browser to a said foreground window as claimed, page 5, lines 17-19).

Werkhoven does not explicitly teach a system including an event handler that receives from an Internet address a link to an advertisement to be loaded into the second browser.

Landsman et al., however, teaches a system wherein an event handler receives from an Internet address a link to an advertisement to be loaded into the second browser (see disclosure that a referring page has an 'advertising tag' embedded therein, which transparently downloads advertising files originating from an advertisement management system residing on a third party advertising server, paragraphs [0036] and [0037]).

It would have been obvious to one of ordinary skill in the art at the time of the invention to receive links to advertisements for downloading to a second browser, since this would preclude the need to embed advertisements in HTML files in a web page,

which would likely provide considerable economies to advertisers in saved labor, time and cost in terms of both inserting advertisements into web pages and later changing any of those advertisements (see paragraphs [0019] and [0033]).

Werkhoven additionally does not explicitly teach a system including an event handler which monitors a click-stream and moves the second browser from the background to the foreground in response to a view triggering event.

Landsman et al., however, teaches a system including an event handler which monitors a click-stream (defined in paragraph [0133] as any user-initiated transition to a new content page, whether it is a mouse click, key depression or history state change) and displays advertisements in response to a view triggering event (see disclosure of an agent that monitors a click-stream generated by a user, and in response to a user-initiated action which instructs the client browser to transition to a next successive content web page, displays a downloaded advertisement, paragraph [0038] and [0109]).

It would have been obvious to one of ordinary skill in the art at the time of the invention to only display the advertisement (by moving the second browser from the background to the foreground) in response to a view triggering event, since this would

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display the advertisement 'interstitially', in an interval of time that occurs after a user has clicked on a hot-link displayed by a browser to retrieve a desired web page but before the browser has started rendering that page (see paragraphs [0016] and [0017]), and because interstitial play advantageously permits previously downloaded content rich advertisements to be played through the browser without adversely affecting communication link bandwidth then available to the client browser (see paragraph [0038]), and furthermore because employing a user click-stream to trigger play of downloaded advertisements frees the user, for receiving advertising, of any need either to undertake any affirmative action, other than normal web browsing, or to learn any new procedure, thus advantageously imposing no added burden on the user (see paragraph [0039])

16. Regarding claims 21 and 31, **Werkhoven** additionally teaches a system and method wherein said first browser completely obscures said second browser at a time prior to said view triggering event (see disclosure that if the browser supports it, the content will be loaded into a window while it is in the background and then moved to the foreground, page 3, lines 8-10).

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- 17. Regarding claims 22 and 32, **Werkhoven** additionally teaches a system and method where said second browser is opened in response to a load-triggering event that comprises at least one of clicking on an off-site link, entering a new address, refreshing a web site, exiting a web site, and being redirected to a web site (see disclosure that JavaScript code for opening the window in the background is embedded in the referring web page, meaning that the load-triggering event is the loading of the referring web page, analogous to at least both the refreshing of and the redirection to a web site, since they both would result in the download and display of a web page, page 5, lines 1-15).
- 18. Regarding claims 23, 24, 33 and 34, Landsman et al. additionally teaches a system and method wherein said script handler delays invocation of said post-session procedure for a predetermined period of time, and wherein said script handler cancels invocation of said post-session procedure if a user loads a new web site in said first browser before said predetermined time period has elapsed (see disclosure of the timer based frame targeted advertisements, paragraph [0159]).

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- 19. Regarding claims 26 and 36, **Landsman et al.** additionally teaches a system and method including a focus timer that tracks the duration that said second browser is displayed in said foreground window (see paragraph [0050]).
- 20. Regarding claims 27 and 37, **Landsman et al.** additionally teaches a system and method wherein said media comprises one of a computer, a PDA, a cell phone and a television (see disclosure that the system is executed in a computer, Abstract).
- 21. Regarding claims 28 and 38, Landsman et al. additionally teaches a system and method wherein said event handler selects and returns one of a plurality of advertisements maintained at said Internet address (see paragraph [0104]).
- 22. Regarding claims 29 and 39, **Werkhoven** additionally teaches a system and method capable of opening a plurality of second browsers, each maintained in a separate background window, said event handler capable of receiving a link to an advertisement for each browser and loading a respective said advertisement into each said second browser while each said second browser remains in its respective said background window (see disclosure of prior art systems where a new window is

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opened every time a user attempts to view the top level (home page) of a site, thus resulting in multiple windows being generated, page 3, lines 33-37).

23. Regarding claim 41, Landsman et al. additionally teaches a system and method wherein the advertisement is completely obscured by said first browser at a time immediately subsequent to said advertisement being completely loaded into said second browser (see disclosure of an agent that monitors a click-stream generated by a user, and in response to a user-initiated action which instructs the client browser to transition to a next successive content web page, displays a downloaded advertisement, paragraph [0038] and [0109]).

Response to Arguments

- 24. Applicant's arguments with respect to the combination of the Landsman et al. and PornRodeo references have been considered but are moot in view of the new ground(s) of rejection.
- 25. Applicant's arguments regarding claims 40 and 41 have been fully considered but they are not persuasive.

The Applicants argue that independent claim 40 includes the limitation the said first and second browsers are free from instructions moving said second browser to a said foreground window, but the claim language cites only the post-session instructions being free from such instructions. Post-session instructions are executed only by the first (foreground) browser.

The prior art cited in the rejection of claims 40 and 41 discloses a system wherein in at least one embodiment the foreground browser includes no instructions for moving the background browser to the foreground; see page 5, lines 17-19, as cited in the rejection of record.

Conclusion

26. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

Shuster (U.S. Patent 6,904,453) teaches a method and system for directing access to content on a computer network.

Shuster (U.S. Patent Application Publication 2001/0001863) teaches a method and system for directing access to content on a computer network.

Shuster (U.S. Patent Application Publication 2002/0169829) teaches a method and system for directing access to content on a computer network.

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Werkhoven (U.S. Patent Application Publication 2003/0048293) teaches a method of providing Internet advertisements through the generation of a background window which is loaded with an advertisement and then displayed in the foreground.

Werkhoven (U.S. Patent Application Publication 2005/0096983) teaches a method of providing Internet advertisements through the generation of a background window which is loaded with an advertisement and then displayed in the foreground.

Shuster (U.S. Patent Application Publication 2005/0203996) teaches a method and system for directing access to content on a computer network.

Werkhoven (International Publication WO 2004/107224) teaches a method of providing Internet advertisements through the generation of a background window which is loaded with an advertisement and then displayed in the foreground.

Festa ("GeoCitizens Bristle at Pop-Up Ads") discusses the impact of the introduction of pop-up ads on the GeoCities web hosting service.

Kornblum ("N.Y. Times Tries Pop-Up Ads") discusses the impact of the introduction of pop-up ads on the New York Times web site.

Creative Edge Internet Services ("Welcome to Creative Edge Internet Services") discloses the feature of the Netbreak system.

McCloskey ("Rich Media Down Under") discusses the events of Adforum 2000, including news about Creative Edge Internet Services and their Netbreak service.

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Weintraub ("Trends Report - Internet Arbitrage: A Short History") discloses evidence that the widespread adoption of pop-under advertising did not occur until the second quarter of 2001.

SpecificMedia ("About Us > Our Team > Tim Vanderhook") discloses evidence that the pop-under advertising unit of Specific Media, Inc. was not created until some time in 2001.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Luke S. Wassum whose telephone number is 571-272-4119. The examiner can normally be reached on Monday-Friday 8:30-5:30, alternate Fridays off.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, John R. Cottingham can be reached on 571-272-7079. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

In addition, INFORMAL or DRAFT communications may be faxed directly to the examiner at 571-273-4119. Such communications must be clearly marked as INFORMAL, DRAFT or UNOFFICIAL.

Customer Service for Tech Center 2100 can be reached during regular business hours at (571) 272-2100, or fax (571) 273-2100.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

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